

# Case for Quality Company A

Risk Management



**AdvaMed**  
Advanced Medical Technology Association

## Purpose and Benefits of Risk Management

- Risk Management Program
  - establishes a process to **identify** risk, **evaluate** risk, and **reduce risk** to an acceptable level
- Risk Management is performed:
  - to ensure our products and processes are **safe** and **effective**
  - throughout the **entire** product lifecycle
  - with consideration of product **use**, **design** and **manufacturing**
- Risk Management is an integral part of the Quality System:
  - Non-Conformances
  - CAPA
  - Complaints
  - MDRs
  - Recalls

## Regulatory Requirements for Risk Management



### USA – Food and Drug Administration (FDA):

- 21 CFR 820 Preamble
- 21 CFR 820.30(g) Design Validation:
  - **European Union – Medical Device Directive (98/79/EC):**
- “Risk” referred to in 24 separate essential requirements.

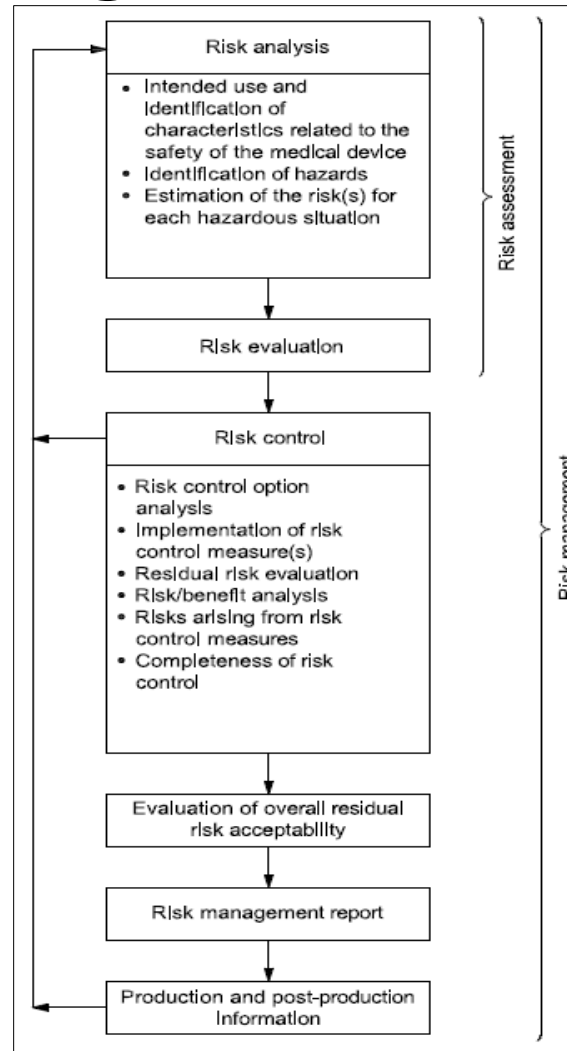


### EN ISO International Standard 13485:2012 – Medical Devices - Quality Management Systems:



- Section 7.1:
  - The organization shall establish documented requirements for risk management throughout product realization. See ISO 14971 for guidance related to risk management.
- Section 7.3.2:
  - Inputs relating to product requirements shall be determined. These inputs shall include output(s) of risk management.

## Risk Management Process (14971)



## Preliminary Hazard Analysis- Identify Hazards

- ▶ Potential hazards which may occur during normal use, foreseeable misuse, installation and disposal of the product are considered taking into account the intended use
  - Based on EN ISO 14971:2012, Annexes C & E

Template :

### Identification of Product Characteristics Related to Safety:

System Component	Product Characteristic Question	Yes	No	Guidance for Further Consideration	Comments

## Preliminary Hazard Analysis – List of Hazards, Annex E

Hazard Category	Hazard	Hazard ID	Comments/Examples/Helper Text	Does this hazard apply to the product?
Physical (P)	Line Voltage			
	ElectroMagnetic Interference			
	Laser Energy in Excess of Class I			
	Radio Frequency Radiation			
	Stored Electrical Energy			
	High Temperature			
	Low Temperature			
	Uncontrolled airborne particles			
	Fire			
	Falling Mass			
	Suspended Mass			
	Vibration			
	Stored Mechanical Energy			
	Moving Parts			
	Sharp Edges			
	Ultrasonic Energy			

## Risk Analysis: Relationship between Hazard, Hazardous Situation and Harm

- Example 1
  - Hazard is electricity
  - Hazardous situation is frayed wire, short circuit
  - Harm is electric shock causing second degree burns
- Example 2
  - Hazard is cross contamination
  - Hazardous situation is reusing pipet for multiple samples
  - Harm is false result ( false positive/false negative) that causes misdiagnosing patient leading to no treatment and early death



## Risk Analysis

- **Risk Analysis** involves the evaluation of risk on two dimensions:
  - Severity of the harm should the harm actually occur
  - The probability of the harm occurring
- **Severity** ratings are related to harms
- The severity of a harm cannot be affected by a risk mitigation
- experience provided from post-launch surveillance activities

$$\text{Risk} = \text{Severity} \times \text{Occurrence}$$

**Occurrence** ratings are related to the probability of a harm occurring  
The probability of occurrence of a hazard can be affected by a risk mitigation  
Occurrence ratings should be updated based on device field



## Risk Assessment: Determine Risk Controls

Risk Controls are developed in the following priority	Example for Sharp edge hazard
1st Inherently safe design and construction	Design out sharp edge
2 <sup>nd</sup> Protective measures	Provide physical shield from sharp edge
3 <sup>rd</sup> Information for safety	Warning label for sharp edge

- All possible risk controls must be employed (per EN ISO 14971:2012)

## **Risk Assessment: Implement and Verify Risk Controls**

- Risk controls focus on:
  - Elimination of the hazard
  - Prevention or detection of the events leading to the hazardous situation
- All risk controls are themselves assessed for risk
- All risk controls have traceable evidence documented for:
  - Implementation
  - Verification of effectiveness (design V&V, process validation, engineering studies)

## Residual Risk Evaluation

- The probability of occurrence of harm is **re-estimated** for each failure mode/fault after risk controls are **implemented**
  - Consider effectiveness of the implemented risk controls
  - Consider available information (design V&V studies, process validation, engineering studies)

## Risk Management Report

- Upon completion of activities, a **Risk Management Report (RMR)** is created to show that:
  - The Risk Management Plan was appropriately implemented
  - The **Overall Residual Risk** is acceptable
    - The cumulative residual risk for all failure modes/faults is determined, including “Acceptable” risks
    - A **Risk/Benefit Analysis** is documented based on the cumulative residual risk and overall benefit of the product
    - Disclosure requirements for residual risk are defined
  - Appropriate methods are in place to obtain relevant production and post-production information

## Active Risk Monitoring

- Production and post-production monitoring of risk is required for the lifetime of the product
- A product's Risk Management File is a living assessment of risk
- Risks are re-assessed for product/process changes, non-conformances, CAPA, field issues
- RMFs updated if:
  - New or unrecognized hazards or failure modes/faults/events are identified
  - Severity or occurrence estimates have changed